#### MARQBY | BRAND TERMS OF USE

# 1. In General

1.1. REGIS BILIŞİM TEKNOLOJİLERİ E-TİCARET ANONİM ŞİRKETİ offers a platform ("Platform" or "MARQBY") that provides trademark application, registration, tracking, risk analysis and reporting services. All rights of MARQBY belong to REGIS BİLİŞİM TEKNOLOJİLERİ E-TİCARET ANONİM ŞİRKETİ. Using the Platform or benefiting from the services offered by MARQBY means that you accept the legal terms written below and are subject to the following conditions.

## 2. Content:

- **2.1.** The Terms of Use shall apply to all relations between the Platform and the User, especially access and use of all content, functions and services offered through the Platform, between MARQBY and those who use or visit the Platform ("User"), including any use or subscription, especially the Brand module.
- 2.2. MARQBY offers trademark application, registration, tracking, risk analysis and reporting services within the scope of the BRAND module at the following stages:
  - 2.2.1. **Research & Report:** It refers to the trademark research report created specifically for the User, with class-based (product, service or sector) similarity check and risk analysis, as a result of research conducted in the selected trademark and patent offices of up to 3 countries or unions among 46 different countries. After the User fills in the information regarding the trademark, Marqby sends a report to the e-mail address declared by the User within 24 hours. Report consists of classification of goods/services, detection of similar trademarks, risk analysis and recommendations of Marqby's legal team.
  - 2.2.2. **Application**: This part covers drafting the trademark application following the approval of the report as a result of research conducted in the trademark and patent offices of up to 3 countries or unions selected from 46 different countries. Applications are made with the trademark word, logo, context and products/services approved by the user. Due to the legal requirements and physical processes to which trademark and patent offices are subject, the average time for application varies depending on the selected country. In order for the application to be made, the payment phase must be completed successfully and Marqby must be authorized with a power of attorney. If any of these stages are incomplete, the application cannot be filed. Once the report is approved, the trademark and the class(es) [including the scope of classes] cannot be changed due to legal regulations. If protection is requested with a new trademark or different class after the application, a new application must be drafted and filed.
  - 2.2.3. **Follow-up**: The user can follow the status of the trademark application with the tracking code assigned by MARQBY. The status of the trademark application is updated according to the registry of the trademark and patent offices of the selected country and/or upon the notifications submitted. An additional e-mail will be sent when the application is filed, an objection is received, the application is rejected and the registration certificate is received. Notifications and/or e-mails received within the scope of tracking constitute a full legal notification to the User. Marqby cannot be held responsible for any loss of rights that the User may incur if the action is not taken within the specified time period.
  - 2.2.4. **Registration**: Trademarks are registered if the application process does not result in rejection as a result of examination or objection. The registration process of the trademarks for which registration notification has been made is carried out and the registration certificate is delivered to the User after being issued and approved by

the Office. If the registration fee is underpaid or not paid, registration cannot be carried out by Marqby. Marqby is not liable for any damages or losses that may occur in this context.

- **2.3.** MARQBY's Brand module constitutes a one-time use and is related to the trademark application process. The Portfolio module is separate from the Brand module and thus charged separately. In other words, each module within the platform is considered a separate software product and is subject to different licenses. There is no switching between modules. In order to benefit from all modules, the User must purchase all modules separately.
- **2.4.** For services subject to a separate contract, the terms presented hereby apply.

## 3. General Terms of Use:

- 3.1. Entering and using this Platform means that you have read and accepted all policies, texts, conditions, notices and all terms stated herein. For this, a separate declaration of approval received or created in any form is not required. After you accept these terms, MARQBY offers you all the information, services and tools available through.
- 3.2. All users must be over 18 years of age to use the platform and receive services.
- 3.3. Access to the platform will take place within 24 hours following the selection of any of the above modules and payment. The User is responsible for ensuring that the information provided for registration or research on the platform is current, accurate and complete. In case of incomplete and/or incorrect information, MARQBY cannot be held liable from failures such as not being able to contact you, not being able to deliver the report, not being able to deliver notifications or updates.
- 3.4. MARQBY may offer associated services and additional outsourced modules on the platform. MARQBY provides the relevant additional services to the User for convenience purposes, and does not make any commitment regarding the quality and standard of these services and does not accept responsibility for their performance.
- 3.5. If you think that you cannot fulfil the obligations stipulated in the Terms of Use and Privacy Policy, you are invited not to use this Platform. In any case, if you are not of the age required for the validity of your declaration of acceptance or if you are legally restricted, do not use this Platform as your approval of herein terms will not have any legal validity.

## 4. Updates on the Terms:

- 4.1. The Platform is constantly updated by MARQBY in order to provide the best possible service to users. Therefore, we may change the Terms of Use from time to time at our sole discretion or introduce new/additional services and conditions.
- 4.2. We aim to give you reasonable notice of any updates so that you are aware of any required terms of use, but you should check the Terms of Use each time you use the Platform to ensure that you are aware of the terms that apply when you access the Platform. The updated Terms of Use will enter into force on the date of publication. Use/access after any such update shall constitute approval.

## 5. Changes to be Made on the Platform

5.1. The Platform may be updated and changed from time to time by MARQBY, including improving the performance of the Platform, enhancing functionality or adding new features. The availability of all or any part of the Platform may be suspended, withdrawn or restricted for commercial, technical and operational reasons. We may notify you about important changes to the Services by updating the Terms of Use hereby.

## 6. Use of Content and Services:

- 6.1. The use of services provided through the Platform is subject to the conditions specified on the Platform and the permissions, periods and limitations stipulated by the legislation.
- 6.2. Trademark Search & Reports

- 6.2.1. You declare that you do not violate the intellectual rights of third parties in logo, word, visual and similar trademark searches added to the Brand module, and that the uploaded material is original and your own intellectual product/work. MARQBY cannot be held liable from the IP right violations/infringements of third parties and all rights of recourse are reserved in this regard.
- 6.2.2. Visual materials (images) uploaded to the Brand module must be in good/high resolution, preferably 10x10 or higher, and in jpg, png, gif extensions. MARQBY cannot be held responsible for any consequences that may arise as a result of low resolution of the material or incorrect extension.
- 6.2.3. Uploaded images must comply with the law and public morality. If the images uploaded are contrary to public morality, MARQBY has the right not to conduct research, not to report, to suspend the User account indefinitely and to take legal action against the User.
- 6.2.4. The User who receives the report is not obliged to complete the application immediately. However; the reports are valid for 5 (five) business days from the date of submission to the given e-mail address. MARQBY cannot be held responsible for the convenience of applications made by individuals after this period for risk analysis. Users are advised to make a new search in case this time period passes.
- 6.2.5. Users can expand the scope of the researched class at the application stage. MARQBY is not responsible for requests outside the classes after conducting the initial research, and if a new good/service is added to the scope. Users are advised to make a new search. If the scope is expanded and the added products and services are included in a different class, the User will be charged based on the government fees and service fees calculated based on the final Nice class count.
- 6.2.6. The words or images searched in the Searcher and/or Brander module are as their initial (uploaded) version when the research was submitted. If the image or word changes later, new research must be conducted and a second request must be sent. Otherwise, the application will be completed based on the first request. MARQBY is bound by the first request sent.
- 6.2.7. Trademark research reports presented in the Brand module cover the suitability of the requested trademark, similar ones and the possibility of rejection in case of application or objection by third parties. Any report submitted does not constitute a commitment that the trademark will be definitely registered or that it will not face any objections from third parties. Such a commitment cannot be given in accordance with the legislation.
- 6.2.8. The User is responsible for the up-to-dateness, completeness and accuracy of all information provided. The application is made according to the information provided. MARQBY cannot be held responsible for any omissions or similar problems that may arise in the application due to incorrect information provided.
- 6.2.9. Following the trademark application, if the Office detects a deficiency or for evidence of use and similar stages; additional information, documents, images may be requested from the User. MARQBY cannot be held responsible if the User does not provide the relevant information and documents in a timely manner and does not cover the necessary costs and fees for these transactions. MARQBY includes the deadline for delivery of relevant information and documents in the e-mail messages sent, and the User should take the deadlines as basis. Since the information and documents submitted on or after the deadline will not be

processed by the Office in accordance with the legal regulations, MARQBY cannot be expected to process the information and documents sent subsequently.

- 6.3. MARQBY has the right to determine the content of the Platform as it wishes and may offer the services on the Platform together with advertisements and promotions. Advertisements and promotions do not have to be directly related to the services available on the Platform. MARQBY may change its advertising practices and tariffs at any time without notice.
- 6.4. MARQBY may show trademarks on the Platform as demo or reference. The user is not granted any rights, especially licenses, on demos and references, and they are provided for informational purposes only.
- 6.5. Names, trademarks, products or services of third parties or third party websites may be included on the Platform for your convenience and does not in any way imply MARQBY's approval, sponsorship or recommendation for them. MARQBY is not responsible for the content of third party websites and does not make any representations regarding the content or accuracy of materials on such websites. If you decide to use third-party websites, please note that such use is at your own risk.
- 6.6. MARQBY has the right to fully or temporarily suspend the notification and processing period due to the fact that the institutions and offices of the countries are on leave during administrative, religious and public holidays. In urgent transactions, it is assumed that the User is aware of such obstacles such as holidays. Similarly; war, disaster and similar force majeure events occurring in selected countries are evaluated within the same scope.

### 7. Liability for Platform Use:

- 7.1. By accepting the terms of use, you accept liability for all transactions made while benefiting from the Platform in any way. MARQBY is not responsible for any damages that may arise from the Service Content on the Platform or any transactions to be carried out through the Platform, regardless of its source and/or purpose.
- 7.2. MARQBY offers contents and designs on the Platform, including information, blogs, newsletters and promotions. MARQBY cannot be held liable from the accuracy, timeliness, completeness or usefulness of this information. Any reliance you place on such information is strictly at your own risk. MARQBY provides relevant posts to inform its users and facilitate service delivery.
- 7.3. MARQBY aims to protect the Users' IP rights, raise awareness and provide consultancy on this issue. MARQBY does not make any commitments such as earnings, registration, high valuation or anything similar. MARQBY cannot be held liable from any material, moral, legal or financial consequences, damages or indirect damages such as loss of profits or income that may arise due to any use of the content and services provided on the Platform, including incorrect or illegal use.
- 7.4. MARQBY is the owner or licensee of all materials included in the Platform content, including all domain names, logos, icons, written, electronic, graphic or technical data presented in machine readable form, applied sales system, modules offered, business method and business model ("Materials") and the intellectual and industrial property rights related to them; where these are under legal protection. Unless stated otherwise, these cannot be used for commercial or personal purposes without permission or attribution. It is prohibited to publish any element of this Platform in any other media or website or to provide a link without the written permission of MARQBY.
- 7.5. The software used in the creation/design of these pages and modules; as well as the creation of the database belongs to MARQBY. Copying or using herein software, in its entirety or its components, is strictly prohibited.

### 8. The Use of Platform

- **8.1.** Brand module provides trademark research and report services, and includes application, registration (if the registration fee has been paid and the trademark application has successfully reached the registration stage) and follow-up services following the payment of the fees. Additional processes after application (objection, licensing etc.) are subject to additional fees.
- **8.2.** Due to the nature of the service; the fees are collected before service. Since the fees are paid to the official trademark and patent offices, no refunds can be made after the application and transaction. Likewise, the registration process is not guaranteed to be completed, and rejection by the institution is not considered within the scope of a refund.
- **8.3.** Words or visuals (logo) cannot be changed after application. New applications are required for new words and logos. The right to waive the old application is reserved. In case of a waiver request, a written request must be made through the Platform. It requires specific authorization and may be charged additionally as required by the Office or legislation. Waiver is a legal action and the trademark application becomes void. No refunds available.
- **8.4.** MARQBY cannot be held liable from the content, institutional/Office records or notifications that have not yet been published or updated. MARQBY is not responsible for incomplete or incorrect reporting of user information.

### 9. No Warranties:

- 9.1. Platform is provided to the users as is and does not contain any specific or general warranty, written or oral, to the fullest extent permitted by law. MARQBY makes great efforts to protect the IP rights of its users; however, under no circumstances does it guarantee registration or provide a minimum/maximum period for registration to occur.
- 9.2. MARQBY does not guarantee that the functions and services on the Platform are fully safe and error-free, that defects will be corrected, or that the server used to provide the Platform, as well as the Platform itself or the sub- and parent-sites/links of third parties, do not contain viruses or other harmful content.
- 9.3. MARQBY does not make any explicit or implicit commitment to meet all the expectations, goals and special requests of the Users, that it will be uninterrupted and of sufficient quality, and that it will provide commercial benefits or profits to the Users.
- 9.4. MARQBY may temporarily limit or interrupt access during platform and/or software maintenance. MARQBY undertakes to exercise due care to keep the relevant maintenance and/or update period short.
- 9.5. Even if MARQBY has been informed about the risk of damage in the relevant matter, including but not limited to the following situations, are not liable from;
  - 9.5.1. Use or inability to use the Platform, services or content within the Platform,
  - 9.5.2. Transactions carried out on or through the platform,
  - 9.5.3. Any errors, omissions, bugs, lags or other inaccuracies in the Platform, services or content within the Platform,
  - 9.5.4. Unauthorized access to or interference with your transactions or data,
  - 9.5.5. Other problems with the platform, services or content.
- 9.6. MARQBY reserves the right to bind all or part of the services on the Platform to some additional conditions, to terminate the use of the Platform in general, to change the visual design and similar elements of the Platform, or to disable it without prior notice. The User is deemed to have started to use the Platform by understanding, evaluating and expressly accepting the disclaimers and non-guarantees contained in these Terms.
- 9.7. Any damages arising from the use of this Platform and other than those based on a legal ground, including tort, are limited to the damages that may be caused by MARQBY's gross negligence. In case of damages arising from the negligence of certain essential

duties under the contract, the total compensation that can be claimed is limited to foreseeable damages, provided that it is limited to MARQBY's mandatory obligations. Foreseeable harm is harm that is as a reasonably likely consequence of a breach.

#### 10. Errors, Inaccuracies and Omissions

- 10.1. MARQBY offers written materials, contents and designs on the Platform, including information, blogs, newsletters and promotions. MARQBY is not liable from the accuracy, timeliness, completeness or usefulness of this information. Any reliance you place on such information is strictly at your own risk. MARQBY provides relevant posts to inform its users and facilitate service delivery.
- 10.2. MARQBY is not obliged to update, change or clarify information within the Platform, except as required by law. No specific update on herein terms should be taken to indicate that all information on the Platform has been corrected, modified or updated.

### 11. Third Party Website Links and Optional Third Party Tools:

- 11.1. Third party websites operated by third parties, which MARQBY does not own or control, can be found within the Platform, and links/information can be provided to them. MARQBY does not make any guarantee or special commitment regarding the content, suitability, security, privacy policies and continuity of communication regarding these accessible websites. MARQBY cannot be held responsible for the personal information/data provided to these websites, the content and services used from these websites, and the privacy policies and practices of these sites.
- 11.2. MARQBY is not liable from any harm or damages related to the purchase or use of services, content or other transactions made in connection with any third-party software on the Platform. Please review the third party's policies and practices carefully and make sure you understand them before taking any action. Complaints, claims, concerns or questions regarding products or services available through third-party websites should be directed to the third party, and MARQBY will not be involved in any related disputes or claims.
- 11.3. MARQBY may provide access to third-party tools without monitoring, controlling or requiring any input from you. The User acknowledges and agrees that MARQBY provides access to such third party tools as is, without any interference and without any warranties, representations or conditions of any kind and without any endorsement. MARQBY shall have no liability arising from or relating to User's use of optional third-party tools.
- 11.4. Use of optional tools offered through the Platform is at the User's own risk and discretion. You must ensure that you are familiar with and approve the terms of any tools provided by the relevant third-party provider(s).

#### 12. User Information:

- 12.1. Users must provide the information declared in the Information Text accurately and completely in the Brand module in order to complete the trademark research, report and application processes. The modalities of use, transfer and storage of information, documents and personal data and the rights of Users are explained in detail in the information text and privacy policy.
- 12.2. MARQBY is not liable from any damage that may arise from the information and documents or their deficiencies. For this reason, we recommend that Users check that the information and documents they provide are correct, complete and up-to-date before proceeding to the next stage.

#### 13. Personal Data:

13.1. MARQBY attaches importance to the privacy and protection of its Users' personal data and takes the necessary technical and administrative measures in this context. Information regarding users' personal data, processing, storage, transfer, destruction and users' rights is provided within the scope of the Informing text. MARQBY's privacy principles regarding personal data are presented in the privacy policy. For detailed information, you should review the Informing Text<sup>1</sup>, Privacy Policy<sup>2</sup> and Cookie Policy<sup>3</sup>.

#### 14. Marketing and Communications:

- 14.1. If the User expressly consents to receive campaigns, promotions and similar electronic messages or commercial electronic messages, such messages and mails will be sent through/from the Platform.
- 14.2. If the User provides contact information in order to be contacted, no further approval is required for electronic messages will be required regarding the changes, use and maintenance of the services provided by MARQBY through the Platform, and for reports, current notifications regarding intellectual property rights, requests and related responses, and transaction notifications.
- 14.3. The User has the right to revoke this permission/approval and reject commercial electronic messages at any time. Rejection requests are processed by MARQBY within 3 (three) business days. Electronic messages regarding information, collection and confirmation regarding the Services paid by the User will continue to be sent. Rejection paths are shown in electronic messages whose sender is MARQBY.

### 15. Intellectual Property Rights:

### 15.1. Intellectual Property Rights on the Platform:

- 15.1.1. All intellectual and industrial property rights of the platform belong exclusively to MARQBY.
- 15.1.2. Intellectual and industrial use of the logo, trademark, name, domain name, promotional materials, data file, written text, information, news, opinion, advice, advertisement, announcement, sound, music, video, photograph, visual, software and other elements on the platform. Ownership/copyrights or usage license rights belong solely and exclusively to MARQBY. Unless specifically stated, the terms written here do not give Users the right to use them or make any savings on them, cannot be interpreted as granting such permission or license, and cannot be copied or reproduced in whole or in part.
- 15.1.3. The intellectual property rights of the names, logos, trademarks and other materials and content belonging to third parties on the platform belong to the content providers/rights owners. Unless specifically permitted by the content providers/owners, any part of them may not be copied, in whole or in part, in any way cannot be reproduced, distributed, published, made available to the public, processed or destroyed by changing its content.
- 15.1.4. In order to benefit from the Platform, MARQBY grants the User a non-exclusive, non-transferable, changeable license to use the Platform, limited to individual use. All intellectual and industrial property rights other than the specified use belong exclusively to MARQBY. The permission given to the User does not include any other financial rights or licenses, whether private or general.

<sup>&</sup>lt;sup>1</sup> Referred document can be accessed through footer link provided at <u>https://app.marqby.us/</u> or directly via <u>https://static.marqby.us/documents/en-informing-text.pdf</u>

<sup>&</sup>lt;sup>2</sup> Referred document can be accessed through footer link provided at <u>https://app.marqby.us/</u> or directly via <u>https://static.marqby.us/documents/en-privacy-policy.pdf</u>

<sup>&</sup>lt;sup>3</sup> Referred document can be accessed through footer link provided at <u>https://app.marqby.us/</u> or directly via <u>https://static.marqby.us/documents/en-cookie-policy.pdf</u>

15.1.5. Part or all of the Platform cannot be copied, reproduced, distributed (including distribution of copies), published, or publicly displayed in any way (such as by printing, saving to disk, placing on another site, downloading in any other way), cannot be loaned, its content cannot be changed or destroyed, and it cannot be taken as a sample for reproduction or creation.

### 15.2. Intellectual Property Rights as a Result of the Use of Brand Module:

- 15.2.1. The design and copyrights on the report resulting from the use of Brand module belong to MARQBY. If the User has decided to apply for a trademark, following the trademark application, all trademark rights on the word and/or image uploaded in the application belong to the User. After the application, MARQBY offers follow-up and consultancy services; and cannot be held responsible for claims of third party intellectual property rights infringement. The right of recourse to the User is reserved.
- 15.2.2. Copyright and designs on the Portfolio belong to MARQBY, and the User has exclusive rights over the types of rights listed in the Portfolio. MARQBY provides follow-up and transaction execution services by proxy upon request, and losses of rights that may occur if the User does not make a payment within the due date, the payment cannot be collected, the power of attorney is incorrect/incomplete, the User does not take any action or does not send a request within the time limit, MARQBY is not responsible for any damage or changes.

### 16. Website Visitors:

16.1. When the platform is visited, web servers automatically start collecting information to enable the site to communicate with the visitor's computer. In addition, information such as the number of visits to the site, which part of the site visitors prefer, IP addresses, domain type, browser type, date and time, and navigation on the Platform are monitored, audited and stored. The User is informed about the collected mandatory and non-mandatory cookies regarding the use of the Platform and the collection, processing and storage of the specified information in the Cookie Policy. The User will be able to block the cookies that he does not want to be collected as shown in the Cookie Policy<sup>4</sup>.

## 17. Prohibited Uses:

- 17.1. It is forbidden to upload illegal or immoral images to the Brand module or to search for words in this context, to use existing/copyrighted images and words, to take unauthorized legal actions, to share user information with unauthorized third persons, and the liability belongs to the User.
- 17.2. The use the Platform for any illegal or immoral purposes; encouraging others to commit or participate in illegal acts, violating national or international regulations, rules, laws, violating intellectual property rights; harass, defame, disparage, intimidate or harm others, insult, slander, discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin or disability; provide false or misleading information; upload or transmit viruses or malware that will interfere with or affect the functionality or operation of the service or the Platform; collect or monitor others' personal data, engage in spamming, phish, pharm, pretext, spider, crawl or scrape activities are prohibited. The User accepts, declares and undertakes not to engage in such prohibited use.
- 17.3. Violating or attempting to violate the security of the Platform is prohibited.
- 17.4. The User accepts and undertakes not to run or use software that sends more messages to the MARQBY server in a certain period of time than a human can send.

<sup>&</sup>lt;sup>4</sup> Referred document can be accessed through footer link provided at <u>https://app.marqby.us/</u> or directly via <u>https://static.marqby.us/documents/en-cookie-policy.pdf</u>

- 17.5. The User undertakes not to collect any data contained on the Platform or other User accounts; agrees and undertakes not to access the database of the platform.
- 17.6. The User agrees in advance that he will not reverse engineer the use of the Platform or take any other action to find or obtain the source code of the Platform, otherwise the User will be responsible for any damages that may arise, and legal and criminal proceedings will be taken against.
- 17.7. Legal and criminal action may be taken and a public lawsuit may be filed against those who commit or attempt the above acts, violations or omissions. Any alleged violation will be investigated by MARQBY and if an unlawful act is suspected, relevant legal authorities will be contacted/cooperated. In case of such doubt; the access of relevant persons and Users to the Platform will be terminated, their memberships, if any, will be cancelled and all User data necessary for legal proceedings will be shared with the relevant legal authorities.

## 18. Violation of Terms of Use:

18.1. In case of failure to comply with the Terms of Use, Privacy Policy and other conditions on the Platform or if there is an attempt to violate the rules; MARQBY reserves the right to suspend, terminate, not send reports and cancel membership (if any), terminate of Users' access to the Platform without prior notice, as well as the right to reject, remove and delete information available in the system, regardless of whether the violation is fully realized or not. MARQBY's failure to exercise or enforce any legal right or measure written herein does not mean that MARQBY has waived its rights arising from these Terms of Use or the law or accepted the violation.

#### 19. Termination:

- 19.1. MARQBY may suspend or terminate the use, access, publication or membership at its own discretion in case the User:
  - (i) violates the terms or policies written herein or established by MARQBY.,
  - (ii) does not have the right/authorization to use the Platform due to legal restrictions,
  - (iii) faces interruption of the services for any reason,
  - (iv) in accordance with legislation or decisions of Administrative Regulatory Bodies,
  - (v) In case of loss of access to the Platform due to legal regulations or force majeure.
- 19.2. The Terms of Use are effective unless and until terminated by the User or MARQBY in accordance with these Terms. You may terminate these Terms at any time by notifying MARQBY in writing at <u>info@marqby.com</u> that you no longer wish to use our Services or when you cease using our Website. Provisions regarding confidentiality obligations and intellectual property will continue even after termination.

#### 20. Records:

20.1. In case of disputes that may arise from the use of the Platform, all kinds of electronic and commercial records of MARQBY, including logs, e-mail notifications, reports and in-platform correspondence made by MARQBY to the Users, constitute definitive and exclusive evidence.

#### 21. Integrity:

21.1. If any court or administrative authority decides that various provisions of these Terms of Use are unlawful, the other provisions will remain in force.

#### 22. Notification:

22.1. MARQBY accepts and declares that e-mail notifications sent to the contact information provided by Users will have the same legal consequences as the valid notification. The User is responsible for any missing or incorrect contact information.

#### 23. Applicable Law:

23.1. Laws of the Republic of Turkey apply to any disputes that may arise regarding the use of the platform. Users residing outside the Republic of Turkey and connecting to the

Platform from outside the Republic of Turkey also accept that the laws of the Republic of Turkey are valid in case of disputes that may arise regarding the use of the Platform and waive their rights arising from all other applicable country regulations.

### 24. Dispute Resolution:

24.1. Any disputes that may arise regarding the Terms of Use hereby will be finally resolved through arbitration before Ankara Arbitration and Mediation Center (ATAM).

### 25. Further Information and Contact:

25.1. MARQBY welcomes your questions, complaints and suggestions to improve services. Please send your additional information requests regarding the Platform's Terms of Use, complaints and suggestions to <u>info@marqby.com</u>. Our team will evaluate your request within a reasonable time and will be pleased to provide effective solutions.

MARQBY

<u>info@marqby.com</u> Beştepe Mah. Nergiz Sok. No:7A-14 Kat:8 Via Tower, Yenimahalle/Ankara